

PRODUCTIVE CONFLICT MANAGEMENT



This program combines the insights of the Everything DiSC® Productive Conflict assessment with Dion Leadership's practical, actionable model for conversations that address and resolve conflict in a healthy way. Participants increase their self-awareness regarding productive and destructive conflict behaviors and learn how to effectively respond to conflict in the workplace. They also plan, practice, and receive feedback on real-life conflict conversations in a way that builds skill and confidence that can be immediately applied.

Objectives

- Explore the destructive and productive conflict behaviors of each DiSC® style
- Understand how to manage their response to conflict situations
- Discover communication strategies when engaging in productive conflict with colleagues

Benefits

- Increased self-awareness of personal conflict behaviors
- Improved work relationships and productive conflict situations

Assessment

Everything DiSC® Productive Conflict Profile

Languages

English, Spanish

Delivery

Classroom Full or half day

Blended Two 2-hour instructor-led modules with 1 hour of self-paced work

See Also

Conflict Management

Everything DiSC Productive Conflict Management



= Classroom



= Virtual



= Blended

DION LEADERSHIP