

CRITICAL THINKING



Leadership surveys across a range of industries and disciplines consistently identify the ability to think critically as essential to success. Critical thinking underpins a range of responsibilities and actions that leaders take on every day, such as decision making, problem solving, strategic planning, innovating, and managing risk. As jobs and professional relationships are increasingly complex, and interconnectivity among departments means that even small decisions can have big impact, critical thinking skills are a key to both individual and organizational effectiveness. This course explores the concept of critical thinking, models and methods of making sound decisions, and proven approaches to solving problems. Participants apply these concepts and skills in a group simulation in order to reinforce what they have learned.

Objectives

- Explore a critical-thinking framework for analyzing business issues
- Understand the hidden influences that affect thinking and decision quality
- Apply criteria to discern when a critical-thinking approach is required
- Explore the five decision styles and when to use them
- Review practical tools to apply to day-to-day business decisions and problems

Benefits

- Increased ability to identify and address the core issues that drive problems and decisions
- Increased effectiveness and confidence in approach and execution of decisions
- Increased awareness of personal tendencies and styles in situations that require critical thinking

Assessment

Decision Style Indicator (optional)

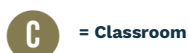
Delivery

Classroom Full or half day

See Also

Decision Making and Problem Solving

Making Better Decisions



= Classroom



= Virtual



= Blended

